# Dianne S. Mullen

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Dianne creates websites for small businesses including startups and home-based businesses.

# Software Skills

## Web and Graphic Design

- Dreamweaver
- Flash
- Fireworks
- Photoshop
- InDesign

#### Coding

- C++
- XHTML
- CSS
- JavaScript
- ActionScript
- Processing

## Business

- Word
- Excel
- Access
- Outlook
- PowerPoint
- Publisher
- QuickBooks Pro

## **Technical Writing**

- RoboHelp
- MadCap Flare
- HTML Help Workshop

# The rest of the story...

I am trained as an **architect** and am licensed to practice in the State of Texas. I earned my Bachelor of Architecture degree from the **Rhode Island School of Design** in 1982. I worked at Graeber, Simmons & Cowan (architects) for 17 years. During that time, I worked as a Construction Administrator, a Production Team member, a Project Architect, a Project Manager, and eventually as the company's **Director of Scheduling and Resource Management**. I left GS&C in 2008 to start my own company, <u>Mullen it Over</u>, and branched out into a new direction.

After years of turning complex information into something easily understood, I pursued the field of **Technical Writing**. My first gig was to provide documentation for a **local software developer, RSI**. During those six months I learned

## Web Design Examples

- My website: mullenitover.com
- Vacation Rental in Port Aransas: The Courtyard
- Pet Services: Jollyville Dog Walkers and Pet Sitters
- Fifty web pages: Squidoo

# **Business Skills**

- Project Management
- Strategic Planning
- Public Speaking
- Problem Solving
- Organizing

# Education

## Austin Community College

• Visual Communication, Certificate in Web Design, 2011

## Rhode Island School of Design

- Bachelor of Fine Arts, 1981
- Bachelor of Architecture, 1982

# Architectural Career

- 1982-84: Providence, Rhode Island
- 1984-87: Deborah James & Assoc., Austin
- 1987-90: Heather McKinney, Architects, Austin
- 1990-2008: Graeber, Simmons & Cowan, Austin

about Flex, Adobe Air, Virtual servers, emergency management, and flow diagrams. My interest in coding was piqued; I enrolled in an introductory programming class and dove into C++. By the end of the course I wanted to know more about putting together a website. I already knew I wanted to help companies update their website; knowing how to talk to web developers was the natural thing for me to do.

In the summer of 2009, I enrolled in a program offered by Austin Community College and began working towards my **Certificate in Web Design** which I earned in May of 2011.

Now that I've successfully completed the web design program, I'm working full time creating websites for small businesses. My initial focus is on startups and home-based businesses.